

Customer Information

Pharmaceutical Commodities Updates to naming and temperature ranges

21st April, 2021

Dear Customer,

Please be informed that we are changing the names as well as the corresponding maximum and minimum recommended temperature of our pharmaceuticals commodities as per below tables. Upon completion, you will be contacted by our sales teams in order to sign off the respective adjustments for all affected agreements at your end.

New Commodities	Min recommended Temperature in °C	Max recommended Temperature in °C	Old Commodity name
PHARMA:BELOW500TUSD (FROZEN)	-28	-5	PHARMA:BELOW 500TUSD HIGH SENSITIVE -35 TO -10C(FROZEN)
PHARMA:BELOW500TUSD (CHILLED)	-4.9	+30	PHARMA:BELOW 500TUSD SENSITIVE +9 TO +30C(CHILLED) PHARMA:BELOW 500TUSD HIGH SENSITIVE -9 TO +8C(CHILLED)
PHARMA:CATEGORY A (FROZEN)	-28	-5	PHARMA:CATEGORY A HIGH SENSITIVE -35 TO -10C(FROZEN)
PHARMA:CATEGORY A (CHILLED)	-4.9	+30	PHARMA:CATEGORY A HIGH SENSITIVE -9 TO +8C(CHILLED) PHARMA:CATEGORY A SENSITIVE +9 TO +30C(CHILLED)
PHARMA:CATEGORY B (FROZEN)	-28	-5	PHARMA:CATEGORY B HIGH SENSITIVE -35 TO -10C(FROZEN) PHARMA:CATEGORY C HIGH SENSITIVE -35 TO -10C(FROZEN) PHARMA:CATEGORY D HIGH SENSITIVE -35 TO -10C(FROZEN)
PHARMA:CATEGORY B (CHILLED)	-4.9	+30	PHARMA:CATEGORY B HIGH SENSITIVE -9 TO +8C(CHILLED) PHARMA:CATEGORY C HIGH SENSITIVE -9 TO +8C(CHILLED) PHARMA:CATEGORY D HIGH SENSITIVE -9 TO +8C(CHILLED) PHARMA:CATEGORY B SENSITIVE +9 TO +30C(CHILLED) PHARMA:CATEGORY C SENSITIVE +9 TO +30C(CHILLED) PHARMA:CATEGORY D SENSITIVE +9 TO +30C(CHILLED)
MEDICAL DEVICES, HEALTHCARE PRODUCTS(CHILLED)	-4.9	+30	
PHARMA:CATEGORY B (DRY)	-	-	New commodity

New Category Description

CATEGORY A = 500,000 USD to 2,999,999 USD
CATEGORY B = above 3 Million USD

If you require more information, please contact your local sales manager or any of our customer service advisors.

With kind regards,
Hamburg Süd