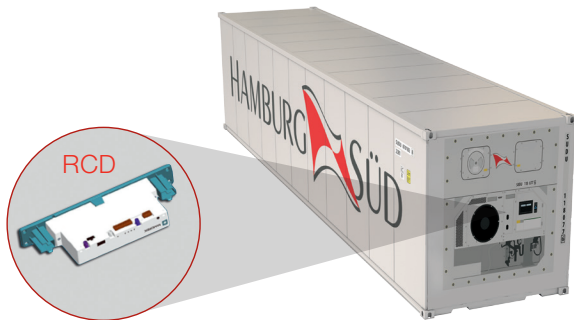


Time for a new level of freshness

Remote Container Management (RCM)

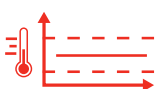
Whether fruit and vegetables, other perishable foodstuffs, pharmaceuticals, or flowers, transporting temperature-sensitive goods requires an unbroken cold supply chain to maintain quality. As one of the top providers of refrigerated transportation in the world, we know exactly what's involved. To increase **transparency along the whole supply chain**, we provide Remote Container Management (RCM).



More transparency and efficiency

The state-of-the-art RCM technology gives you a view inside the container all along the transport chain. You can access several parameters by PC or mobile devices from wherever you are. Our reefer containers are fitted with Remote Container Devices (RCDs). The RCD is a device located inside the control panel that transmits the data. Using this cutting-edge data transfer technology allows cargo monitoring in real-time.

Monitored parameters and notifications



Temperature



Off power



Pull down



Carbon dioxide



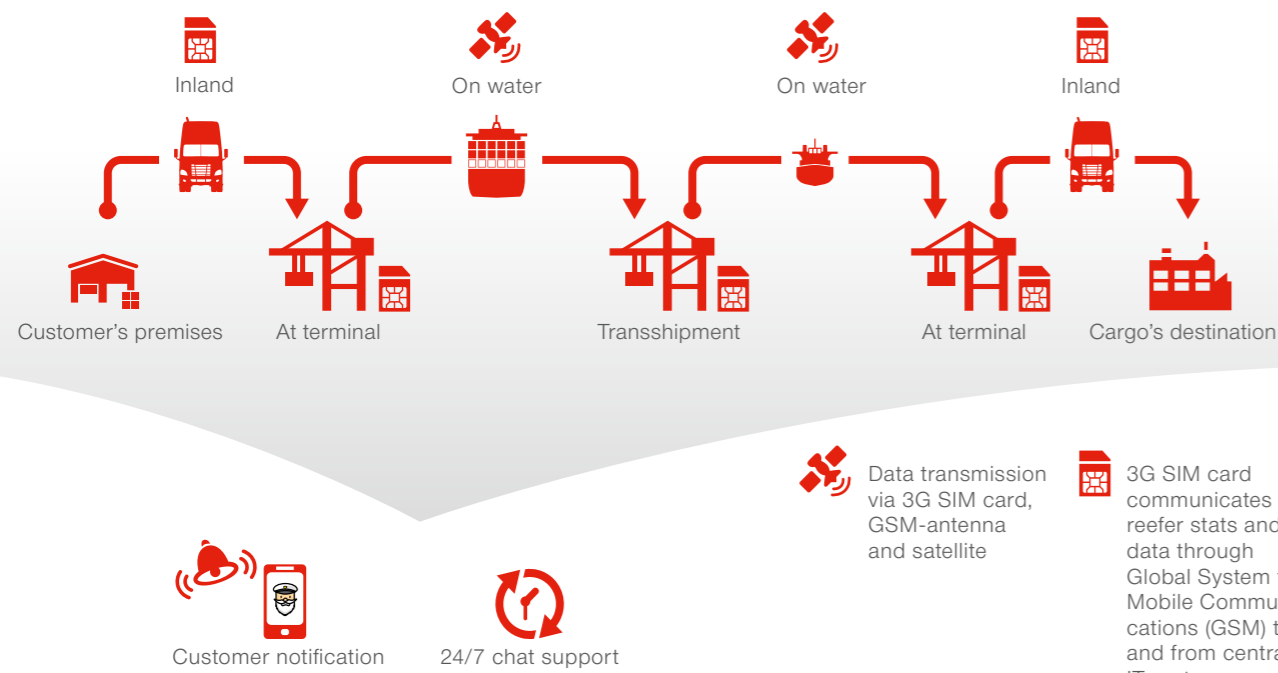
Oxygen



Relative humidity

Updated at any time

Have the web application display graphs for temperature, CO₂, O₂ and humidity levels. As a special feature the data of the cargo probes for Cold Treatment cargo are also available online. Check on the cargo's details to make sure it was kept at the requested setpoints during the journey. Make sure the initial pull down of temperature was as required. Use RCM data to prove that quality standards and regulatory requirements have been met. And as we all know with shipping we have to expect the unexpected – so just in case the **RCM notification service will keep you updated at any time.**



The benefits are obvious

With RCM you boost the visibility of your supply chain. Aside from the transparency RCM offers, the **notification service** for example allows for an unparalleled flexibility when it comes to data driven decisions. You got an alarm that shows you that the shelf life of your reefer cargo will reach its limits sooner than expected? No worries – our reefer and logistics experts support you in developing a Plan B that will ensure safe delivery. This **means peace of mind for you and no surprise when opening the container** upon its arrival.



Captain Peter™, your virtual assistant, guides and supports you while monitoring your RCM data

Behind Captain Peter™, the virtual assistant, our dedicated reefer specialists will offer you personalized assistance. And our Global Reefer Competence Team leverages its entire spectrum of expertise to ensure your cargo arrives at its destination in the desired condition.



Are you already a Hamburg Süd customer?

Just log on to our online application at www.remotecontainermanagement.com via your desktop computer, your laptop, or mobile device using your current Hamburg Süd eCommerce user ID and you'll have access to a host of options.



Would you like to know more?

Detailed information regarding recommended transport conditions can be found in our reefer guide STAY COOL – WE CARE or on our website:

www.hamburgsud.com/reefer

For more information on Remote Container Management, please visit:

www.hamburgsud.com/rcm



If you have any questions or would like to know how we can bring your reefer transports to the next level, please contact us:



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